



TMB Table of Replies

Items: COPOLCO proposals for new work items:

- External customer dispute resolution systems
- Market-based codes of conduct

MB	External customer dispute resolution system			Market-based codes of conduct		
	Approval	Disapproval	Abstention	Approval	Disapproval	Abstention
AFNOR (France)	X	p		X	p	
ANSI (USA)		X			X	
BSI (United Kingdom)	X	p		X	p	
DIN (Germany)			X			X
DS (Denmark)	X			X	p	
DSM (Malaysia)	X			X		
JISC (Japan)		X (p)			X (p*)	
KATS (Republic of Korea)			X			X
MSZT (Hungary)	X			X		
NEN (Netherlands)	X	p		X		
NSF (Norway)			X			X
SABS (South Africa)	X	p		X	p	
SCC (Canada)	X	p		X	p	
SII (Israel)	X			X		
SIS (Sweden)	X			X		
TSE (Turkey)		X			X	

Total: 16	10	5 p*	3	3	10	5 p*	3	3
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* prepared to participate actively